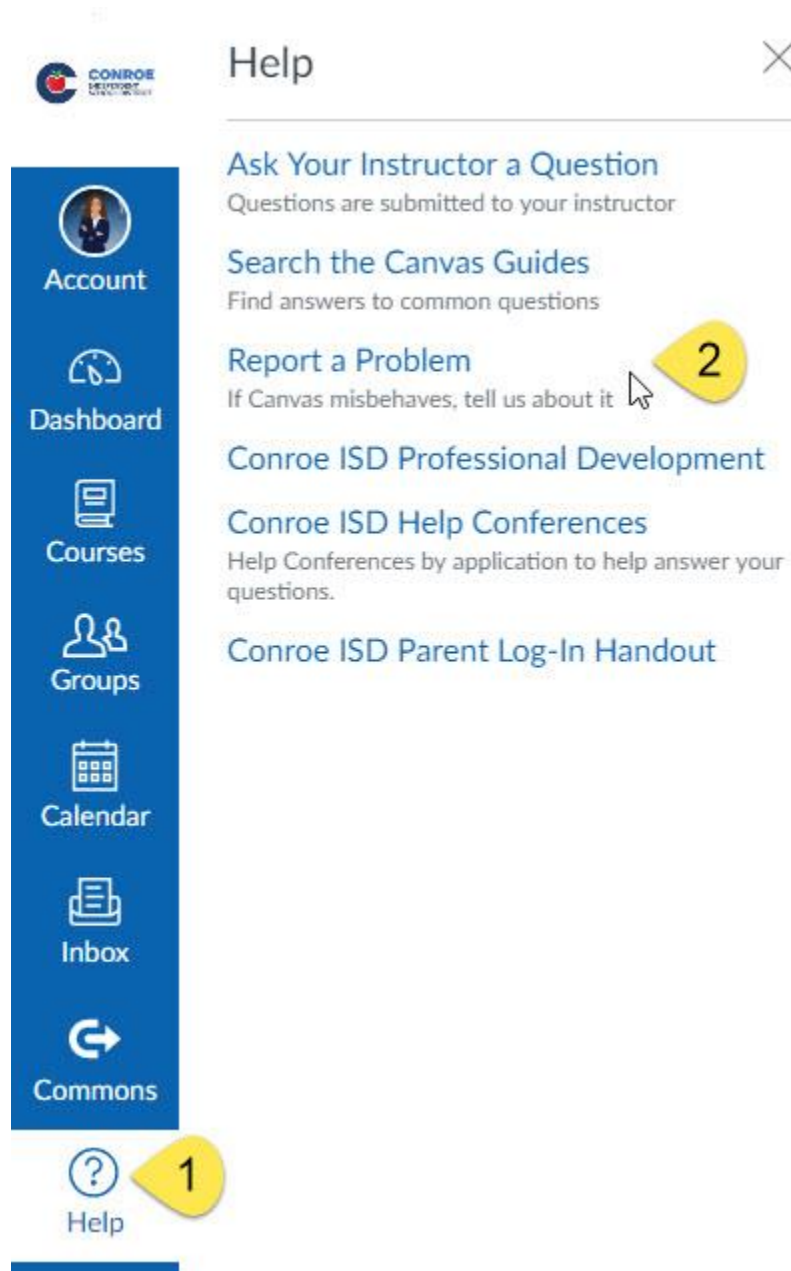


If parents can only see information for one of their students in Canvas, their students still need to be linked in the system. Parents will need to report this problem through Canvas. This can be done by clicking on “Help” → then “Report a Problem”. Once you click “Submit Ticket”, this information will go to our district personnel who can repair the issue.

The picture below shows how to report a problem using a computer:



If using the app on an iOS device, Help can be found by clicking your Profile picture in the top left corner.

If using the app on an Android device, Help can be found by clicking the three lines in the top left corner.